

RETURN FORM

DEJAVU

Order number:	Order date:
Name and surname:	
Email address:	

RETURN ADDRESS:

DEJAVU' FASHION SHOP
Strada Vignolese 633
41125 Modena (MO), Italy
059 4821845
dejavufashionshop@gmail.com

Product code	Product name	Amount	Reason for return no

REASON FOR RETURN:

- 1.The item was damaged during transport (attach photos/videos)
- 2.I did not order the item received (attach photos/video)
- 3.I am not satisfied with the item
- 4.The item is defective (attach photo/video)
- 5.Wrong size
- 6.Other. Please specify:

HOW TO MAKE A RETURN:

- 1. Verify that the goods are still intact/working and in the original packaging;
- 2. Send an email to dejavufashionshop@gmail.com to report the problem, specifying the order number;
- 3. Fill out the return form, choosing the reason for return;
- 4. Once you have received confirmation from one of our operators, carefully pack the items in its/their original packaging and place the
- 5. return form inside the package;
- 6. Ship the package.
- 7. By exercising your right of withdrawal, you will be able to receive your money back (excluding shipping handling fees) through the payment channel you used during purchase.
- 8. In case of cash or wire transfer payment we will need your bank details:

Account holder
IBAN
BIC/SWIFT